

**WE'RE HERE TO HELP!** Please note the following important information regarding filing a claim with Assurant.

- It is important that you complete all required sections and include documentation to avoid delays in processing your claim.
- You are responsible for continuing to make your regular scheduled payments until a decision is made by us on any claim submitted under the Certificate.
- For faster processing, we recommend you file your claim online at [claims.assurant.com](https://claims.assurant.com).

## Complete sections for your claim type as identified below:

Review the checklist to make sure that you have provided all required documentation and have completed, signed and obtained signatures for all required sections in full.

# 1

- Complete and sign Section 1.
- Have your family physician complete Section 2.

# 2

### WHEN TO RETURN FORMS AND SUPPORTING DOCUMENTATION

If your scheduled payment frequency is Bi-weekly or Semi-monthly, please return your form 7 days prior to your due date.

If your scheduled payment frequency is Monthly, please return your form 15 days prior to your due date.

# 3

### PLEASE RETURN YOUR FORM AND/OR SUPPORTING DOCUMENTATION IN ONE OF THE FOLLOWING WAYS:



Upload your documents for faster processing.

**Online:** login at [claims.assurant.com](https://claims.assurant.com)



**Visit** your easyfinancial branch



**Call** (855) 996-3279



**Mail:** Assurant, Financial Claims,  
P.O. Box 7000 Kingston, ON K7L 5V3

We recommend that you retain copies of all documentation submitted to us for review.

**All benefit payments are paid directly to your creditor.**

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Please visit [claims.assurant.com](https://claims.assurant.com)



**SECTION 1**

**FOR FASTER CLAIM PROCESSING:** Please complete form, save file and upload to [claims.assurant.com](https://claims.assurant.com)

**CLAIMANT INFORMATION** Must be completed in full

Injury or Sickness

NAME				CLAIM NUMBER							
<input type="checkbox"/> CHECK HERE IF YOU ARE FILING A CLAIM FOR MORE THAN ONE LOAN/ACCOUNT											
PLEASE LIST ALL LOAN/ACCOUNT NUMBERS (You can find this information on your loan/account documents)											
<table style="width:100%; border-collapse: collapse;"> <tr> <td style="width: 25%; border-right: 1px solid black; height: 20px;"></td> <td style="width: 25%; border-right: 1px solid black; height: 20px;"></td> <td style="width: 25%; border-right: 1px solid black; height: 20px;"></td> <td style="width: 25%; height: 20px;"></td> </tr> </table>											
ADDRESS <input type="checkbox"/> CHECK HERE IF ADDRESS HAS CHANGED											
STREET		CITY		PROVINCE		POSTAL CODE		CONTACT TELEPHONE NUMBER (      )			
CLAIMANT'S EMAIL ADDRESS (IF AVAILABLE)											
DESCRIBE YOUR CURRENT ACTIVITIES OR ANY CHANGES IN YOUR CONDITION											
HAVE YOU RETURNED TO WORK?			IF YES, WHAT DATE			# OF HOURS/WEEK		ARE YOU RECEIVING WCB OR OTHER DISABILITY BENEFITS?			
<input type="checkbox"/> YES <input type="checkbox"/> FULL-TIME <input type="checkbox"/> PART-TIME			MM      DD      YYYY					<input type="checkbox"/> WCB <input type="checkbox"/> NO <input type="checkbox"/> OTHER _____			
<input type="checkbox"/> NO								PLEASE SPECIFY			
<p>I certify that the information given here is true and correct. I AUTHORIZE any employer, physician, hospital, insurer, law enforcement agency, fire department or other organization, or person having any records, data or information concerning this claim to furnish such records, data or information to the above noted insurer(s), American Bankers Life Assurance Company of Florida and/or American Bankers Insurance Company of Florida hereinafter collectively referred to as "Assurant", or their authorized representative as requested. I understand that in executing this authorization, I waive the right for such information to be privileged.</p> <p>A photocopy of this authorization shall be considered as effective and valid as the original.</p> <p>This authorization shall remain valid for the duration of the claim.</p> <p>I confirm and understand that the information provided is true and accurate to the best of my knowledge. This claim shall be void if, whether before or after the loss, I concealed or misrepresented any facts, or if any documents submitted have concealed or misrepresented any fact or circumstance concerning this claim.</p> <p><input type="checkbox"/> By checking this box, I acknowledge that the above statement is true as of _____</p>											
CLAIMANT SIGNATURE					TELEPHONE NUMBER (      )			DATE		MM      DD      YYYY	
<p>Assurant understands that easyfinancial employees and/or third parties acting on behalf of easyfinancial, may play an important role in assisting you with the claim process (e.g., filing your claim form, submitting other required claim documents and discussing your claim status). In order to protect your privacy, we require your explicit consent to discuss your claim with easyfinancial employees and/or third parties acting on behalf of easyfinancial. Your consent is specific to this claim only and you have the right to withdraw your consent at any time. You may choose to submit your claim information directly to Assurant as noted on this claim form.</p> <p>I give permission to Assurant to share my claim status and claim details with easyfinancial employees and/or third parties acting on behalf of easyfinancial assisting me with my claim. I am aware and acknowledge that my claim status and claim details may include <b>sensitive personal information (medical and otherwise)</b>.</p>											
CLAIMANT SIGNATURE								DATE		MM      DD      YYYY	

# SECTION 2

## PHYSICIAN'S STATEMENT

To be furnished without expense to the Insurance Company

PATIENT'S FULL NAME																						
LAST NAME											FIRST NAME, MIDDLE INITIAL						AGE					
PATIENT'S ADDRESS																						
STREET, APT#											CITY			PROVINCE		POSTAL CODE						
OBJECTIVE DIAGNOSIS / FINDINGS																						
DATES OF TREATMENT FOR THE LAST 6 MONTHS																						
1	MM	DD	YYYY	2	MM	DD	YYYY	3	MM	DD	YYYY	4	MM	DD	YYYY	5	MM	DD	YYYY			
6	MM	DD	YYYY	7	MM	DD	YYYY	8	MM	DD	YYYY	9	MM	DD	YYYY	10	MM	DD	YYYY			
DATE OF NEXT VISIT				FREQUENCY OF VISITS								DID PATIENT HAVE SURGERY SINCE LAST REPORT?										
MM DD YYYY				<input type="checkbox"/> WEEKLY <input type="checkbox"/> MONTHLY <input type="checkbox"/> OTHER _____								<input type="checkbox"/> YES <input type="checkbox"/> NO										
IF SO, DESCRIBE SURGERY													SURGERY DATE									
													MM DD YYYY									
IS PATIENT STILL UNDER YOUR CARE FOR THIS CONDITION?				IF YES, ESTIMATE THE DATE THE PATIENT CAN RETURN TO WORK				IF NO, DATE PATIENT WAS RELEASED FROM YOUR CARE														
<input type="checkbox"/> YES <input type="checkbox"/> NO				MM DD YYYY				MM DD YYYY														
LIST PATIENT'S FULL LIMITATIONS																						
															PROGNOSIS				HAS PATIENT PROGRESSED?			
																			<input type="checkbox"/> YES <input type="checkbox"/> NO			
GIVE EXACT DATES OF INABILITY TO WORK				FROM			TO			<input type="checkbox"/> PATIENT'S OCCUPATION <input type="checkbox"/> ANY OCCUPATION												
GIVE DATES OF PARTIAL INABILITY TO WORK (ABLE TO PERFORM SOME DUTIES)				FROM			TO			<input type="checkbox"/> PATIENT'S OCCUPATION <input type="checkbox"/> ANY OCCUPATION				# OF HOURS/WEEK								
IN YOUR EXPERT OPINION, HOW WOULD YOU QUALIFY THIS PATIENT?				<input type="checkbox"/> PERMANENTLY DISABLED <input type="checkbox"/> TEMPORARILY DISABLED <input type="checkbox"/> NON-DISABLED				IF TEMPORARILY DISABLED, HOW MUCH LONGER DO YOU EXPECT THE PATIENT TO BE DISABLED?				<input type="checkbox"/> 1 MONTH <input type="checkbox"/> 2-3 MONTHS <input type="checkbox"/> 3-6 MONTHS <input type="checkbox"/> 6 MONTHS <input type="checkbox"/> OTHER: _____				LIFE EXPECTANCY OF LESS THAN 12 MONTHS?						
												<input type="checkbox"/> YES <input type="checkbox"/> NO										
I HEREBY CERTIFY THAT THE INFORMATION PROVIDED ABOVE IS TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE																						
PHYSICIAN'S NAME (PLEASE PRINT)											PHYSICIAN'S ADDRESS STAMP											
ADDRESS																						
MEDICAL ID #																						
TELEPHONE NUMBER																						
FAX NUMBER																						
PHYSICIAN'S SIGNATURE											DATE MM DD YYYY											

**FORM MUST BE SIGNED OR STAMPED BY DOCTOR'S OFFICE**